

Abstract of Doctoral Dissertation

Impact of Working Environment on Job Performance : A Study of Female Nursing Staff¹

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I. Introduction

THE INDIAN HEALTH care industry is growing rapidly because of its wide expansion, innovative services and increasing investments by the government and private investors worldwide. The health care services in India fall under State list and Concurrent list respectively. While some matter such as societal health and healthcare centres comes in the State list, some others such as measures of population control and family wellbeing and health awareness, and control on the essential drugs are incorporated in the Concurrent list. In the case of health, the term infrastructure plays a wider role than mere physical infrastructure. For smooth operation and expansion of health care services, it needs to have proper clinical services and infrastructure such as hospitals, laboratories and skilled healthcare.

Jaipur is a fast growing city and multiple tertiary centres have come up bringing together the state of the art medical infrastructure, excellent technology and a highly integrated and comprehensive information system coupled with the quest for exploring and developing newer therapies in the field of medicine.

1.1 Work Environment and Job Performance Defined

By work environment, mean the whole lot that forms part of employees' association with the occupation itself, such as interpersonal relationship with co-workers and seniors, effective grievance handling, autonomy,

¹ The Thesis was submitted to North Eastern Hill University, Shillong, in February 2011, for the award of Ph.D. Degree awarded in September 2011, under the supervision of Prof. Aditi Jain Senior Assistant Professor, The IIS University, Department of Commerce, SFS, Mansarovar, Jaipur, Rajasthan 302020 INDIA

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